

# Unwanted Robocalls



Companies increasingly use sophisticated automated dialing equipment such as predicative dial operators or prerecorded voice messages to consumers. These "robocalls" are an intrusive and annoying violation of consumers' privacy because most people today carry their telephones everywhere they go.

Fortunately, the federal Telephone Consumer Protection Act (TCPA) and similar state laws like the Washington Consumer Protection Act (*e.g.*, see RCW 80.36.400) regulate the use of automated telephone equipment to call consumers without their prior, express consent. Companies that violate these laws can be liable to consumers for \$500 *or more* in statutory damages for each robocall made.

Sound Justice Law Group helps consumers who receive unwanted robocalls from companies. If you have received an uninvited robocall, contact Sound Justice today to consult with an attorney.